

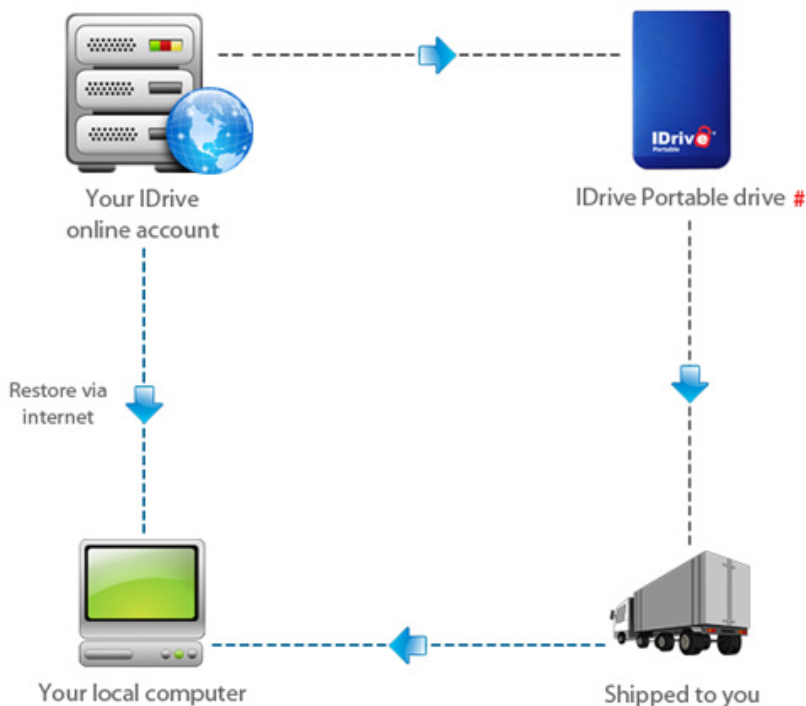
Rapid Serve

Quick retrieval of data via temporary physical storage shipment - IDrive Portable

Many times, you are confronted with the challenge of dealing with online restores of large amount of data. You may be concerned about the bandwidth overhead and time taken to execute full retrieval operations.

IDrive has found a quick and effective method to help you achieve large amounts of data restore without committing significant resources, via the IDrive Portable Hard Drive.

IDrive brings the Rapid Serve solution to you for retrieval requests



You must purchase the IDrive Portable drive to use the Rapid Serve service.

IDrive will send you the IDrive Portable drive which can be directly plugged into your computer via a USB cable for data retrievals.



- ◆ 320 GB storage space
- ◆ Data transfer rate of upto 480 Mb/sec
- ◆ 5400 RPM hard drive

<http://www.idrive.com/portable>

Steps for Retrievals

- ◆ Purchase* the IDrive Portable hard drive using the shipment form at:
<https://www.idrive.com/idrivee/jsp/IDEHDSshipment.jsp>
- ◆ You should also email us at support@idrive.com with the subject line clearly indicating the IDrive Username; and the body of the email must contain details of your Rapid Serve request particulars to enable IDrive to assist you.

You will receive a confirmation about your request. IDrive will keep you updated on the progress of the Rapid Serve query and its status.

Benefits

You need not invest a significant amount of bandwidth doing full retrievals. This process is taken care by the IDrive Portable drive shipped to your location, whereby the load on bandwidth at your end is greatly alleviated.

* Unit cost - \$69.95 + Sales tax as applicable; free shipping (US only).

Rapid Serve helps you retrieve your data in a much smaller time frame than what you would encounter for large retrieval operations directly off the web.

Contact Us:

Pro Softnet Corporation,
IDrive Division,
26115 Mureau Road, Suite A,
Calabasas, CA 91302.

Fax: 1-818-878-9208
Email: publicrelations@pro-softnet.com

Support:

Monday - Friday
6:00 AM to 6:00 PM PST
1-866-748-0555 within USA
or
1-818-251-4245 outside USA

Department Extensions:

Dial **2** for Sales
Dial **3** for Technical support
Dial **4** for Billing inquiries

Disclaimer: Rapid Serve is a method to help you achieve quick retrievals of your data especially for large amounts of data. It is our endeavor to serve you as rapidly as possible. Sometimes, delays could arise due to inconsistencies in courier/shipping etc. IDrive takes no responsibility for the same. Also, all Rapid Serve retrieval requests might be time consuming and IDrive is not responsible for any delays arising as a result of shipping or the retrieved items not reaching the customer's site on time.